

# iOS Device Onboarding Instructions

Note: If this is for a guest (non-district employee), use the guest credentials provided by your campus or department secretary.

Before connecting your iOS device to the FISD BYOD network, check the following:

Is this device an Apple laptop? If so, follow the instructions for MacOS.

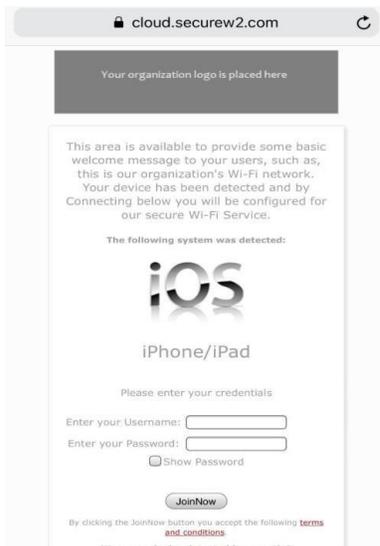
Did you have the device on BYOD last year?

- If so, you need to navigate to known networks in your computer and delete FISD-BYOD and FISD-Onboarding if you see them.
- To do so, follow these instructions : [Website](#)

Is your device fully updated? There might be issues if your device OS is older than OS11.

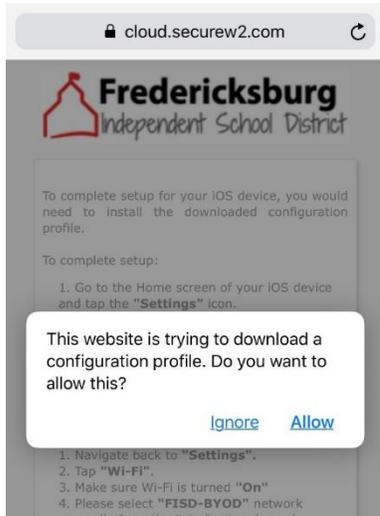
Do you have any pop-up blockers enabled in your browser? Turn it off to prevent the app from stopping the process.

1. Go to the list of available WIFI connections.
2. Select FISD-Onboarding
3. If Safari does not open automatically, do so and enter 2.2.2.2 in the address bar.
4. You will be redirected to this page:
5. Enter your computer username and password:
  - a. Such as johnd and P@ssword
  - b. Students are lunch# and computer password
  - c. Guests use credentials provided to the campus or department

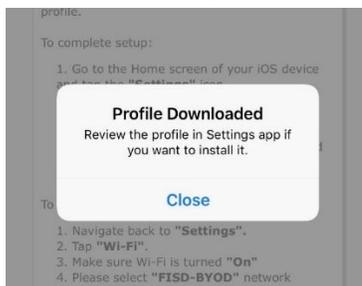


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6. If you see this, click Allow



7. Press Close after profile is downloaded.



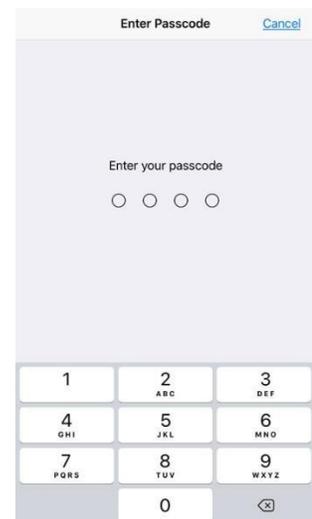
8.

9. Enter the passcode to your phone when required. If you do not have a passcode, you will need to create one for the Onboarding process.

10. Select the device you are trying to connect.

11. Press install.

12. You will be directed to the page below. Follow the directions on this page to finish connecting to FISD-BYOD.



cloud.securew2.com



To complete setup for your iOS device, you would need to install the downloaded configuration profile.

To complete setup:

1. Go to the Home screen of your iOS device and tap the **"Settings"** icon.
2. Tap **"Profile Downloaded"**.
3. Click **"Install"** to install the downloaded profile.
4. Once profile is installed your device should automatically connect to **"FISD-BYOD"** network.

To connect, if automatic connection fails:

1. Navigate back to **"Settings"**.
2. Tap **"Wi-Fi"**.
3. Make sure Wi-Fi is turned **"On"**
4. Please select **"FISD-BYOD"** network manually from the list of networks and connect.

When you have successfully connected, a small check mark will appear next to the **"FISD-BYOD"** network.

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13. Open Wi-Fi networks. Click the info button for FISD-Onboarding. Forget this network.

Troubleshoot:

- a. Go to Settings> General> About
- b. Scroll down to Certificate Trust Store
- c. Enable both FISD-DPISSL and GeoTrust Global CA
- d. Then repeat the process from step 1.