

## Internet Access for Students

The following options are available for students with no internet access:

- Spectrum is offering 60 days of free internet access to families who qualify for it. These offerings require physical installation and provide for long-term, low-cost service for the future.

Spectrum is offering free broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription. To enroll, parents will need to call 1-844-488-8395 and follow the prompts for new service. Installation fees will be waived for new student households. After the 60 day period, parents can choose to keep service or disable it. If they wish to continue service and are eligible they can take advantage of the Internet Assist option described below.

For existing customers or those who want long term service and are eligible, Spectrum offers discounted internet service called Internet Assist.

<https://www.spectrum.com/browse/content/spectrum-internet-assist>

To qualify for Spectrum Internet Assist, a member of your household must be a recipient of one of the following programs:

The National School Lunch Program (NSLP); free or reduced cost lunch

The Community Eligibility Provision (CEP) of the NSLP

Supplemental Security Income (≥ ages 65 only).

The Spectrum application is online at:

[https://www.spectrum.com/content/dam/spectrum/residential/en/pdfs/spectrum-internet-assist/Nov2019\\_SIA\\_Eligibility\\_Form\\_FINAL\\_REV.pdf](https://www.spectrum.com/content/dam/spectrum/residential/en/pdfs/spectrum-internet-assist/Nov2019_SIA_Eligibility_Form_FINAL_REV.pdf)

- **Nexstream**

Free Internet for 90 days to families with students that are experiencing economic hardship, subject to availability.

Text or call 1-833-406-0639 for information about having Nexstream Internet installed at your home.

Free Drive-In Community WiFi with expanding locations around the Hill Country. To encourage social distancing as recommended by the Center for Disease Control and Prevention (CDC), anyone will be able to park and access high-speed Internet 24/7 from the safety of their vehicle. Current locations for the Drive-In Community WiFi can be found at [nexstream.net/coronavirus](http://nexstream.net/coronavirus)

A Toll-free Community Helpline is available for families and teachers experiencing technical difficulties with the shift to digital classrooms and remote working. Text or call 1-833-406-0639 for help.

To stay up to date on our *Stay Connected Initiative* visit our website [nexstream.net/coronavirus](https://nexstream.net/coronavirus) and follow us on [Facebook](#) and [Instagram](#). Together we can help flatten the curve and keep our community safe.

### **Bee Creek**

They are offering public hot spots where they can make them available.

### **Fredericksburg ISD Campus Spots**

The south parking lot of the high school stadium has a hot spot.

The parking spots closest to the tennis courts and the benches by the tennis courts have a good signal.

Outside of the middle school (College Street) has signal that comes from the building.